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**Yorkshire Fertility  
Service Standards**

(Patient ID Label)

Name:  
DOB:  
NHS Number:  
Hospital Number:

- All couples will be seen in the most appropriate clinic to suit their needs.
- All couples will be made aware of the complaints procedure on the Unit.
- All couples will be given clear verbal and written information of Investigations and treatment options.
- All couples will be seen in a private and dignified environment.

These standards will be monitored annually through patient surveys and through hospital computerised waiting list data.

The results will be published for users to read.